Dr. M. L. Butler Dr. S. W. Thompson

Dr. L. Barker Dr. Q. Deans Dr. S. Harding



Waterloo Medical Centre 178 Waterloo Road Blackpool FY4 3AD Assisted by: – Dr Richard Greiss

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FRIENDS AND FAMILY TEST RESULTS December 2023

Number of responses received: 81

Friends and Family Test Question:

"We would like you to think about your recent experience of our service. Overall how was your experience of our service?"

Very Good	Good	Neither good or poor	Poor	Very Poor	Don't Know
59 (73%)	17 (21%)	1 (1%)	1 (1%)	3 (4%)	0 (0%)

Therefore 94% of the patients advised that they had a very good or good experience with the surgery.

FOR THOSE THAT PARTICIPATED.
THANK YOU.