Dr. M. L. Butler Dr. S. W. Thompson

Dr. L. Barker Dr. Q. Deans

Dr. S. Harding



Waterloo Medical Centre 178 Waterloo Road Blackpool FY4 3AD Assisted by: – Dr Richard Greiss

Tel: 01253 344219/348619

FRIENDS AND FAMILY TEST RESULTS February 2024

Number of responses received: 138

Friends and Family Test Question:

"We would like you to think about your recent experience of our service. Overall how was your experience of our service?"

| Very Good | Good | Neither good or poor | Poor | Very Poor | Don't Know |
|-----------|---------|----------------------|--------|-----------|------------|
| 120 (87%) | 14 (9%) | 2 (2%) | 1 (1%) | 1 (1%) | 0 (0%) |

Therefore 96% of the patients advised that they had a very good or good experience with the surgery.

FOR THOSE THAT PARTICIPATED.
THANK YOU.