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## FRIENDS AND FAMILY TEST RESULTS MARCH 2016

Number of responses received: 104

Friends and Family Test Question:

*“We would like you to think about your recent experience of our service. How likely are you to recommend the Waterloo Medical Centre to friends and family if they needed similar care or treatment?”*

Extremely Likely	Likely	Neither likely or unlikely	Unlikely	Extremely Unlikely	Don't Know
70 (67.31%)	16 (15.39%)	3 (2.88%)	4 (3.85%)	9 (8.65%)	2 (1.92%)

82.7% of the respondents advised that they are extremely likely or likely to recommend us.

**FOR THOSE THAT PARTICIPATED.  
THANK YOU.**