

---

Dr. M. L. Butler  
Dr. S. W. Thompson  
Dr. L. Barker  
Dr. Q. Deans  
Dr. S. Harding



Waterloo Medical Centre  
178 Waterloo Road  
Blackpool  
FY4 3AD

Assisted by: –  
Dr Richard Greiss

Tel: 01253 344219/348619

---

## FRIENDS AND FAMILY TEST RESULTS January 2024

Number of responses received: 109

Friends and Family Test Question:

*“We would like you to think about your recent experience of our service. Overall how was your experience of our service ?”*

Very Good	Good	Neither good or poor	Poor	Very Poor	Don't Know
92 (84%)	10 (9%)	3 (3%)	0 (0%)	4 (4%)	0 (0%)

Therefore 93% of the patients advised that they had a very good or good experience with the surgery.

**FOR THOSE THAT PARTICIPATED.  
THANK YOU.**