



Dr. J. S. Calvert
Dr. A. N. Rees
Dr. M. L. Butler
Dr. S. W. Thompson
Dr. L. Barker

Waterloo Medical Centre
178 Waterloo Road
Blackpool
FY4 3AD

Tel: 01253 344219/348619 Fax: 01253 404330

Assisted by: –
Dr Q Deans

FRIENDS AND FAMILY TEST RESULTS APRIL 2016

Number of responses received: 16

Friends and Family Test Question:

“We would like you to think about your recent experience of our service. How likely are you to recommend the Waterloo Medical Centre to friends and family if they needed similar care or treatment?”

Extremely Likely	Likely	Neither likely or unlikely	Unlikely	Extremely Unlikely	Don't Know
13 (81.25%)	2 (12.5%)	0 (%)	0 (0%)	1 (6.25%)	0 (0%)

93.75% of the respondents advised that they are extremely likely or likely to recommend us.

**FOR THOSE THAT PARTICIPATED.
THANK YOU.**