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## FRIENDS AND FAMILY TEST RESULTS December 2019

Number of responses received: 7

Friends and Family Test Question:

*“We would like you to think about your recent experience of our service. How likely are you to recommend the Waterloo Medical Centre to friends and family if they needed similar care or treatment?”*

Extremely Likely	Likely	Neither likely or unlikely	Unlikely	Extremely Unlikely	Don't Know
5 (72%)	1 (14%)	0 (0%)	0 (0%)	1 (14%)	0 (0%)

86% of the respondents advised that they are extremely likely or likely to recommend us.

**FOR THOSE THAT PARTICIPATED.  
THANK YOU.**