



Dr. J. S. Calvert
Dr. M. L. Butler
Dr. S. W. Thompson
Dr. L. Barker
Dr. Q. Deans

Waterloo Medical Centre
178 Waterloo Road
Blackpool
FY4 3AD
Tel: 01253 344219/348619

Assisted by: –
Dr. S. Harding
Dr. I. Olaluwoye

FRIENDS AND FAMILY TEST RESULTS March 2023

Number of responses received: 19

Friends and Family Test Question:

“We would like you to think about your recent experience of our service. Overall how was your experience of our service ?”

Very Good	Good	Neither good or poor	Poor	Very Poor	Don't Know
15 (79%)	3 (16%)	0 (0%)	1 (5%)	0(0%)	0(0%)

Therefore 95% of the patients advised that they had a very good or good experience with the surgery.

**FOR THOSE THAT PARTICIPATED.
THANK YOU.**