



Dr. J. S. Calvert  
Dr. M. L. Butler  
Dr. S. W. Thompson  
Dr. L. Barker  
Dr. F. Carey

Waterloo Medical Centre  
178 Waterloo Road  
Blackpool  
FY4 3AD

Assisted by: –  
Dr Q Deans

Tel: 01253 344219/348619 Fax: 01253 404330

## FRIENDS AND FAMILY TEST RESULTS JANUARY 2018

Number of responses received: 33

Friends and Family Test Question:

*“We would like you to think about your recent experience of our service. How likely are you to recommend the Waterloo Medical Centre to friends and family if they needed similar care or treatment?”*

| Extremely Likely | Likely | Neither likely or unlikely | Unlikely | Extremely Unlikely | Don't Know |
|------------------|--------|----------------------------|----------|--------------------|------------|
| 30 (91%)         | 2 (6%) | 0 (0%)                     | 0 (0%)   | 1 (3%)             | 0 (0%)     |

97% of the respondents advised that they are extremely likely or likely to recommend us.

**FOR THOSE THAT PARTICIPATED.  
THANK YOU.**